

Société Alzheimer Society

BRANT, HALDIMAND NORFOLK,
HAMILTON HALTON

Job Posting

Counsellor

Full-Time, Permanent

Hours: 35 hours/week (1,820 hours/year)

Rate of Pay: \$30.00 - \$31.50/hour

Location: Georgetown

Start Date: As soon as possible

Make a Difference

If you are passionate about supporting people living with dementia and their families and want to foster connection, compassion, and well-being throughout the dementia journey, we want to hear from you.

About Us

The Alzheimer Society Brant, Haldimand Norfolk, Hamilton Halton (ASBHNHH) is the local community agency dedicated to supporting people living with dementia, their care partners, and families. Through education, counselling, recreation, support groups, volunteer programs, and community partnerships, we work to improve quality of life and build dementia-friendly communities.

We value work-life balance and are committed to creating a supportive, inclusive, and collaborative workplace where employees are empowered to grow, contribute, and make a meaningful difference every day.

The Opportunity

Under the direction of the Team Lead, Counselling, this position provides counselling and support services to persons living with dementia (PLWD) and their care partners. These services are delivered in-office, home visits, and phone, using both individual and group approaches. This position is based in Georgetown with travel throughout Halton region. Office hours are Monday to Friday from 8:30 am to 4:30 pm, however occasional evening and weekend work may be required.

What You will Do

- Conducts relevant assessments to identify current and future needs, goals and risks
- Create and update care plans to address needs, goals and risks.
- Provide supportive counselling to PLWD and/or their care partners
- Provide individualized education on topics related to dementia and caring for a person with dementia.
- Facilitate therapeutic support groups.

- Provide system navigation to connect clients with support and services based on assessed needs, including but not limited to ASBHNHH services, community agencies, the health care system, and government services.
- Enter, update, and maintain client notes in the organization's database within the required documentation timeframe.
- Maintain confidential, accurate client records in compliance with privacy legislation, professional standards, and internal policies.
- Participate in care review meetings with other ASBHNHH services and/or external services to ensure successful client transition and service delivery as needed.
- Continually enhance knowledge of dementia, research and available resources by attending presentation and/or training as applicable.

The above responsibilities are representative and not all-inclusive.

What You Bring

We are looking for someone who combines compassion with sound judgement and strong communication skills:

- Degree or diploma in social work (MSW, BSW, SSW) or a comparable educational field
- Membership, in good standing, with a professional college
- Must have in-depth knowledge and understanding of Alzheimer's disease and other dementias
- Demonstrated experience providing counselling services to older adults, PLWD and/or their care partners
- Demonstrated experience facilitating therapeutic support groups
- Knowledge of services, supports, clinical, social, and institutional care available in the community.
- Knowledge of consent and capacity issues and legislation related to high-risk elderly
- Understanding of the role and linkages between primary care, community care and specialized geriatric providers
- Ability to work independently and in a team environment.
- Ability to use discretion, sound judgment and tact in handling sensitive/confidential information and situations.
- Excellent communication, interpersonal, and presentation skills
- Proficiency with Microsoft Office Suite applications and databases
- Vulnerable sector police check issued within 3 months of the hiring date
- Must have regular access to a mobile phone capable of downloading the Microsoft Authenticator app to support two-factor authentication for IT security purposes
- Valid driver's license and regular access to a reliable vehicle
- Evening and/or weekend work may be required
- Ability to speak a second language is an asset.

All employees are expected to abide by the ASBHNHH Code of Conduct.

Why Join Us?

At the ASBHNHH, our employees and volunteers work together to make a meaningful difference in the lives of people living with dementia and their care partners. We are committed to creating a workplace where collaboration, compassion, respect, accountability, and continuous learning are valued every day.

In addition to meaningful work, we offer:

- 35-hour work week
- Three (3) weeks of paid vacation to start, plus two float days
- Generous paid sick time after three (3) months
- Comprehensive group benefits package
- Competitive Group RRSP
- Employee Assistance Program
- Professional development opportunities
- A collaborative, supportive, and mission-driven team environment

How to Apply

Please submit your cover letter and resume to HR@alzda.ca by 11:59 p.m. on September 7, 2026.

Accessibility and Equity

The ASBHNHH is committed to fostering an inclusive, diverse, equitable, and accessible workplace where everyone feels valued and respected. We welcome applications from individuals of all backgrounds, experiences, and abilities.

We are committed to providing accommodations throughout the recruitment, selection, and employment process in accordance with the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act (AODA). If you require accommodation at any stage of the hiring process, please let us know, and we will work with you to meet your needs.

We thank all applicants for their interest; however, only those selected for an interview will be contacted.