

Société Alzheimer Society

BRANT, HALDIMAND NORFOLK,
HAMILTON HALTON

Job Posting

Title: Counsellor

Full Time, 12-Month Contract

Hours: 35/week

Rate of pay: \$30 - \$32 / hour.

Location: Hamilton & Brantford

Start Date: ASAP

About us: The Alzheimer Society of Brant, Haldimand Norfolk, Hamilton Halton (ASBHNNH) is the local community agency dedicated to supporting families living with dementia. Visit us at <https://alzda.ca>.

The Alzheimer Society values work-life balance. We are an equal opportunity employer and are dedicated to building a workforce that reflects the diversity of our communities in which we live and serve. We respect, honour, and celebrate the diversity in our community.

Position Summary: Under the direction of the Manager, Support Services, this 12-month contract position provides counselling and support services to persons living with dementia (PLWD) and their care partners. These services are delivered in-office, home visits, and phone, using both individual and group approaches.

This position involves extensive travel throughout Hamilton and Brantford. Office hours are Monday to Friday from 8:30 am to 4:30 pm., however occasional evening and weekend work may be required. This 12-month contract position is covering a temporary vacancy in our organization.

Primary Responsibilities:

- Conducts relevant assessments to identify current and future needs, goals and risks
- Create and update care plans to address needs, goals and risks.
- Provide supportive counselling to PLWD and/or their care partners
- Provide individualized education on topics related to dementia and caring for a person with dementia.
- Facilitate therapeutic support groups.
- Provide system navigation to connect clients with support and services based on assessed needs, including but not limited to ASBHNNH services, community agencies, the health care system, and government services.
- Enter, update, and maintain client notes in the organization's database within the required documentation timeframe.
- Maintain confidential, accurate client records in compliance with privacy legislation, professional standards, and internal policies.
- Participate in care review meetings with other ASBHNNH services and/or external services to ensure successful client transition and service delivery as needed.
- Continually enhance knowledge of dementia, research and available resources by attending presentation and/or training as applicable.

Requirements:

- Degree or diploma in social work (MSW, BSW, SSW) or a comparable educational field
- Must have in-depth knowledge and understanding of Alzheimer's disease and other dementias

- Demonstrated experience providing counselling services to older adults, PLWD and/or their care partners
- Demonstrated experience facilitating therapeutic support groups
- Knowledge of services, supports, clinical, social, and institutional care available in the community.
- Knowledge of consent and capacity issues and legislation related to high-risk elderly
- Understanding of the role and linkages between primary care, community care and specialized geriatric providers
- Ability to work independently and in a team environment.
- Ability to use discretion, sound judgment and tact in handling sensitive/confidential information and situations.
- Excellent communication, interpersonal, and presentation skills
- Proficiency with Microsoft Office Suite applications and databases
- Vulnerable sector police check issued within 3 months of the hiring date
- Must have regular access to a mobile phone capable of downloading the Microsoft Authenticator app to support two-factor authentication for IT security purposes
- Valid driver's license and regular access to a reliable vehicle
- Evening and/or weekend work may be required
- Ability to speak a second language is an asset.

Benefits and Working Conditions:

- 35 hours per week
- 3 weeks paid vacation to start (+2 additional float days)
- Paid sick time
- Flexible workplace privileges
- Employee Assistance Program
- Collaborative and supportive team environment

How to apply: Interested candidates are asked to submit a cover letter and resume to HR@alzda.ca by 11:59pm on April 30, 2026.

We are committed to inclusive, barrier-free recruitment and selection processes in accordance with the Human Rights Code and AODA and encourage applications from people with disabilities. Accommodations are available on request for candidates taking part in all aspects of the selection process.

We thank all applicants for their interest however, only those selected for an interview will be contacted.