

Société Alzheimer Society

BRANT, HALDIMAND NORFOLK,
HAMILTON HALTON

Job Posting

Title: **Dementia Resource Consultant**

Full Time, Permanent

Hours: 35 hrs/week (1820 hrs/year)

Rate of pay: \$31.00 - \$33.00/hr

Location: Brantford General Hospital

Start Date: August

About us: The Alzheimer Society of Brant, Haldimand Norfolk, Hamilton Halton (ASBHNHH) is the local community agency dedicated to supporting families living with dementia. Visit us at <https://alzda.ca>.

The Alzheimer Society values work-life balance. We are an equal opportunity employer and are dedicated to building a workforce that reflects the diversity of our communities in which we live and serve. We respect, honour, and celebrate the diversity in our community.

Position Summary: Under the direction of the Team Lead, Specialized Services & Research, this position serves as the initial point of contact for hospital staff and potential clients of the ASBHNHH (persons living with dementia and/or care partners) in the Emergency Department (ED) of Brantford General Hospital. The Dementia Resource Consultant (DRC) works in the ED as part of the Integrated Dementia Resource team (DREAM Team).

The DRC will provide support connecting persons living with dementia and/or care partners to program and services within the ASBHNHH (such as Behavioural Support Outreach, Counselling, Respite) and other community resources. The DRC follows their journey through service coordination and collaboration with other staff of ASBHNHH and community partner organizations. The DRC also educates/models for the ED team members on behavioural strategies to mitigate the risk or necessity for restraints in the ED through the use of Montessori activities and GPA strategies.

Primary Responsibilities:

- Speaks with clients on the phone or in person (walk-in), acting as an initial point of contact for potential clients who present in the ED.
- Prioritizes assistance with ED patients who are expressing responsive behaviour and provides intervention activities when needed.
- Educate, coach and role model for ED team members and staff on behavioural strategies through the use of Montessori and GPA techniques and tools to mitigate the risk or necessity for restraints.
- Provides families with relevant information for other community agencies and programs when appropriate, or if they require additional community services ex. legal counsel or financial planning.
- Liaises with other community agencies to facilitate referrals and coordinate client services as required.
- Participates in coordinated care planning to ensure smooth transition out of ED back into the community as needed.

The above tasks are representative but not all-inclusive.

Requirements:

- Undergraduate degree in related health discipline with specialization in geriatrics (e.g. Nursing, Social Work, Occupational Therapy). At minimum, a diploma in Social Service Work, Recreational Therapy,

Gerontology or a related field is considered, in combination with demonstrated work experience in the field of geriatrics.

- Demonstrated and extensive experience working with persons living with dementia, along with an in-depth knowledge of Alzheimer's disease and related dementias including behavioural strategies and GPA techniques
- Demonstrated experience performing assessment, screening and triaging
- Knowledge of local Community Support Services, Primary Health Care and Mental Health services
- Knowledge of consent and capacity issues and legislation involving this population
- Familiarity with standardized assessment tools (e.g Folstein, Cornell, Cohen-Mansfield, MoCA)
- Knowledge of PIECES framework and templates (asset)
- Must be detail oriented, well organized and have good problem-solving skills.
- Must handle confidential and sensitive materials and information with discretion and professionalism.
- Excellent oral and written communication skills are required.
- Brings an enthusiastic, empathetic, positive thinking approach.
- Membership in a professional college (asset)
- Ability to communicate in a second language (asset).
- Valid drivers' license and regular access to a reliable vehicle (required).
- Candidates must have access to a reliable phone capable of downloading an app (e.g., Microsoft Authenticator) to support two-factor authentication for IT security purposes.
- A valid vulnerable sector police check issued within 3 months of the hiring date.

All employees are expected to abide by the ASBHNHH Code of Conduct.

Benefits and Working Conditions:

- 35-hour work week
- 3 weeks paid vacation to start (+ 2 additional float days)
- Paid sick time
- Excellent Group Benefits package
- Competitive Group RRSP
- Employee Assistance Program
- Collaborative and supportive team environment

How to apply: Interested candidates are asked to submit a cover letter and resume to HR@alzda.ca by August 10, 2025.

We are committed to inclusive, barrier-free recruitment and selection processes in accordance with the Human Rights Code and AODA and encourage applications from people with disabilities. Accommodations are available on request for candidates taking part in all aspects of the selection process.

We thank all applicants for their interest however, only those selected for an interview will be contacted.