## 2022-2023 **QIP SUMMARY**

Société Alzheimer Society

BRANT, HALDIMAND NORFOLK, HAMILTON HALTON

**EQUITABLE** SAFETY **PATIENT CENTERED EFFICIENT EFFECTIVE** Minimize the Support expansion Expand use of **Engage with Improve client Primary Care and** risk of COVID of services to volunteers and engagement for clients Indigenous and respond to new help keep persons under-served referrals in a more living with dementia home populations timely way longer while We will continue We will increase We will dedicate We will increase supporting care to monitor our program resources to our engagement partners offerings for infection control with volunteers to achieve greater policies and persons living with collaboration with We will work with expand our reach procedures and dementia through urban Indigenous through innovative physicians to adjust as needed the use of increase referrals approaches persons affected based on Public volunteer matches for persons earlier by dementia and to Health guidelines and innovative We will implement in the disease and increase our approaches provide respite and outreach to new

areas

vve will implement recommendations to improve our intake processes

education for care

partners

## **OUR COMMITMENT**

Société Alzheimer Society

BRANT, HALDIMAND NORFOLK, HAMILTON HALTON

Everyday, we follow infection control practices in order to contribute to a healthy and safe environment

SAFFTY



Everyday, we demonstrate our commitment to client engagement and are flexible and adapt to meet expressed needs

**PATIENT CENTERED** 



Everyday, we offer safe and welcoming services and increase our own cultural competency to create respectful relationships

**EQUITABLE** 



Everyday, we support the value of volunteers and ensure clients have easy and timely access to our programs and services

**EFFICIENT** 



## EFFECTIVE

Everyday, we work to ensure a smooth and positive referral process for primary care and ensure care partners are aware of available supports

